

Ambulatory Physician Desktop

Functionality Brief



The Ambulatory Physician Desktop functionality in MEDITECH's Medical and Practice Management solution is a provider's primary point of access to a patient's health record. It presents an intuitive user interface to match the ambulatory care workflow. Using one unique username and password from any location (hospital, office, home, or on the road) physicians may access their schedules, manage their tasks, review lab and radiology results, process patient correspondence, and electronically sign completed documentation and orders.

Highlights:

- Streamline physician workflow with robust workload management tools
- Efficiently communicate with office staff through clinical messaging
- Access real-time physician office schedules from Ambulatory Scheduling
- Seamlessly navigate between ambulatory, acute care, and emergency department applications

The Ambulatory Physician Desktop Enables Providers to:

Efficiently Manage Their Workflow

The Ambulatory Physician Desktop helps physicians prioritize and streamline their daily workflow. Utilizing “push technology,” physicians are notified of critical test results and other items requiring immediate attention. The Workload Management component also allows physicians to effectively manage daily tasks by offering:

- A common screen to review and sign documents
- A task list to organize and prioritize prescription renewals, orders and results, clinical notes, and other tasks
- Real-time notification of abnormal lab/radiology results with color coded indicators
- Direct access to the patient's ambulatory record, ordering routines, and physician documentation
- User-defined notifications, including pop-ups, priority tabs, and header images.

Communicate Effectively with Staff

The Physician Desktop includes simple and intuitive functionality for exchanging messages between providers and staff related to patient care. The messaging tool allows users to prioritize and direct specific tasks, such as:

- Processing patient phone calls
- Routing ambulatory and acute diagnostic results, which flow immediately from the Laboratory Information System and Imaging and Therapeutic Services application
- Notifying users of overdue ambulatory diagnostic orders
- Renewing prescriptions.

Furthermore, because the messaging tool is fully integrated with the patient's Ambulatory Patient Record, each time a completed message is closed, a note is automatically attached to the patient's record.

View Their Schedules in Real Time

The Practice Schedule provides clinicians with a real-time view of their appointment schedules, including updates from office staff using Ambulatory Scheduling. Highlights include the ability to:

- Customize settings for providers and nurses
- Cover for another provider's patients
- View open time slots for unscheduled time
- Track patient status and location.

Reap the Benefits of Integration

The Ambulatory Physician Desktop provides clinicians with ready access to data from across your enterprise. Important information is automatically pushed to them to support timely decision making. Functionality includes:

- Full access to patient lists from across care settings
- Lab results "pushed" directly to the Physician Desktop, with abnormal values flagged for prompt review
- Notifications when a provider's patient is admitted, discharged, or transferred anywhere in the enterprise
- Refill requests sent directly from the patient's pharmacy (using DrFirst)
- Messages to and from colleagues regarding results, inquiries, and referrals.

Monitor Productivity Through Reporting

Practices can use standard reports to monitor the efficiency of their task workflow, including:

- Task productivity reports, which detail the number of tasks reviewed by time, category, and user
- Task coverage reports, which record providers covering for other provider tasks
- Task access reports, which provide auditing tools for assessing who has accessed each task.

For more information, please contact your MEDITECH ambulatory marketing representative.