

Physician Care Manager

Functionality Brief



With MEDITECH's Physician Care Manager, your physicians can direct care for a wide range of patient populations through a single, easy-to-use desktop. Physicians can more efficiently manage care for their hospital, emergency department, office, and clinic patients.

Highlights:

- Manage patient populations using a streamlined Physician Desktop
- Round using a PC or a smart phone device, such as the Apple iPhone
- Cover for other physicians and round for their patients
- Place orders using CPOE functionality, including evidence-based reference information and order sets from Zynx Health, Inc.
- Electronically sign orders and documentation, including reports
- View the latest results and medical histories
- Document care using an integrated documentation tool

Physician Care Manager Enables Physicians to:

Manage Patient Workload Using a Centralized Physician Desktop

The Physician Care Manager Desktop offers physicians an electronic dashboard from which to coordinate and manage all aspects of patient care. Whether working in the hospital, office, or home, the Desktop provides immediate access to all patient information collected across the enterprise, eliminating the need to drill down through multiple levels of menus.

A fixed set of buttons on the Desktop gives physicians constant access to integrated functions used to perform rounding, review patient charts, manage orders, document care, and electronically sign documents with minimal mouse clicks. Consolidation of essential functions into a single screen streamlines workflow and allows physicians to react more quickly to their patients' needs.

Receive Timely Notification of Changes in Patients' Conditions

A My Notices panel is accessible directly from the Physician Desktop and facilitates instant communication of dangerous values, as well as messaging with other providers. Alert notices are color coded based on severity and automatically triggered based on physician preferences, which can also be patient specific. To supplement the My Notices panel, alerts can also be sent via e-mail or alphanumeric pager. In addition, physicians can securely exchange messages with other providers and include suggested orders for the patient. When another provider views a message, he or she can review and file the suggested orders with a simple mouse click.

Review Integrated and Real-time Patient Charts

Electronic Health Record patient chart panels are integrated into Physician Care Manager. These panels provide your physicians with both quick summary panels of information collected during a patient's current visit and comprehensive information from previous visits conducted anywhere across your continuum of care. Your organization can also customize clinical panels to meet the unique needs of physicians and specialties. When new results and visit information are entered, physicians can see automatic updates on the patient chart. Physicians

also benefit from direct access to:

- Problem Lists
- Progress Notes
- Current care results, diagnostic results, medications, documentation, orders, and reports
- Previous visit information with abstracts and demographic information
- Medical histories, including allergies, occupational health hazards, and social histories
- Care information from outpatient services
- Demographics, insurance, diagnostic, and procedural code assignments
- Graphing capabilities to display trends and abnormalities
- A centralized profile displaying home medications and allergies to facilitate medication reconciliation and ensure patient safety.

Manage Orders Using Computerized Provider Order Entry (CPOE)

As an integrated component of Physician Care Manager, MEDITECH's Order Management functionality puts easy-to-use CPOE capabilities at physicians' fingertips and facilitates safe, quality patient care. Integration with MEDITECH's Pharmacy solution presents patient and drug information to the physician at the time of ordering, thereby assisting with safety and efficiency. Physicians can also set individual ordering preferences and benefit from decision support rules, which are embedded into the ordering process.

Whether in the hospital, the office, or at home, physicians can electronically place patient orders for procedures, tests, medications, IV fluids, consults, referrals, or medical equipment. Physicians can also electronically sign their orders using a unique PIN number. Once signed, orders are immediately transmitted to the integrated MEDITECH products where they are fulfilled, eliminating errors due to illegible handwriting and other miscommunication. Physicians can safely and efficiently manage patient orders using the following CPOE features:

- Order sets based on physician preferences
- Integration with Zynx Health, Inc. for importing evidence-based order sets
- Drug information from hospital formulary services
- Duplicate order and interaction checking, including drug-drug, drug-food, IV incompatibilities, and condition contraindications
- Patient allergy and adverse reaction checking using a centralized database
- Built-in dose calculators and dose checking based on weight, age, and BSA
- Display of relevant clinical information such as vital signs and test results
- Rules-based logic capabilities to implement standards of care and safety initiatives.

Place Ambulatory Orders and Use e-Prescribing to Electronically Send Prescriptions

Physician Care Manager provides physicians with the ability to generate discharge orders for those patients admitted to the hospital as inpatients. Physicians can manage prescriptions, follow-ups and diagnostics, durable medical equipment, and other orders for patients being discharged. Furthermore, physicians are able to automatically convert inpatient orders to ambulatory orders, and likewise convert ambulatory orders to inpatient orders to ensure complete medication reconciliation at all care levels.

e-Prescribing capabilities are also offered in collaboration with DrFirst, national provider of the award-winning, GoldRx Certified Rcopia electronic prescription management system. Capabilities supported include the ability to electronically submit prescriptions to outpatient pharmacies, review medication claim histories, query a patient's prescription drug plan to ensure eligibility, and check the insurance formulary for covered medications.

Document Care Using Customized Templates

Physician Care Manager includes a comprehensive set of features to help physicians document patient care. Your organization can create customized templates to streamline the documentation process using point-and-click queries, annotated images, free text, and canned text. Favorite documentation templates functionality also expedites the documentation process. System-wide integration enables physicians to highlight key results in patients' records and include these results in care notes. Responses to queries automatically generate detailed

documentation. Physicians even have the option to generate commentary using Dragon NaturallySpeaking voice recognition software, provided by Nuance.

Perform Rounding Using PCs or Web-based Mobile Devices

From the Physician Desktop, providers can easily access an up-to-date rounding list of their inpatients, outpatients, consultations, observation patients, and discharged patients. On their rounding list, physicians also have the ability to include additional patients from their provider group, or patients assigned to other physicians for whom they are covering. If using MEDITECH's Emergency Department solution or the Medical and Practice Management Suite, physicians can also link to their Emergency Department and practice patients.

A Web-based rounding list for mobile devices lets physicians access up-to-date patient information from smart phones, such as the Apple iPhone and Windows Mobile devices. Mobile rounding lists are designed to clearly present the most pertinent patient information and make the most effective use of the handheld display area. Physicians can view real-time information from the patient's medical record, the latest patient chart information, and document Evaluation and Management (E&M) information while rounding on their patients.

Generate Reports to Extract and Compile Meaningful Data

Physicians and management staff can access extensive reporting capabilities to meet regulatory requirements or analyze and compare organizational metrics. Staff can also use the MEDITECH Report Designer to build their own customized reports. The following are just some of the standard ordering and coding reports available in Physician Care Manager.

- Code Report
- Incomplete Orders
- Unverified Orders
- Interaction Override
- Cancelled Orders
- Order Audit Trail
- Daily Order Log
- Medical Necessity
- Order Statistics
- Overdue Orders
- Billing List.

Reap the Benefits of Integration

As an integrated component of the MEDITECH EHR, Physician Care Manager helps physicians exchange information with other departments through one centralized location. From the Physician Desktop, physicians can do the following:

- Ensure patient safety through closed-loop medication management
- Receive real-time notifications of critical and abnormal results
- Access the patient's chart to view details
- Communicate with nurses using interprovider messaging
- View Emergency Department and office patients
- Receive and sign off on deficiencies from Medical Records
- Send orders to ancillaries without the need for an interface.

For more information about us, contact a MEDITECH Marketing Consultant.

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