



MEDITECH's well@home Telehealth product empowers patients and their caretakers to become more active participants in their care, while enabling home care professionals to remotely monitor their patients' ongoing conditions. A patient-friendly in-home device reminds, educates, and instructs patients based on their prescribed care, and provides them with a means of reporting problems to their home care providers. The device automatically transmits physiologic measurements to your agency and sends alerts for any values that fall outside of a preset patient-specific range. The software uses spoken voice, large text, and simple illustrations to communicate with the patient through a color touch screen.

Highlights:

- Educate patients on their conditions and treatments
- Remind patients to take medications and perform care activities
- Record and automatically transmit to the agency all physiologic measurements taken by a patient, providing a comprehensive electronic home health or hospice record
- Graph and trend patient physiologic measurements across care settings, such as: hospital, home care, hospice, and physician's office
- Enable patients to report problems to their care providers
- Allow clinicians to document interventions for alerts or results outside of a patient's preset range
- Exchange patient information with the hospital to support the continuity of care

MEDITECH's well@home Telehealth Product Enables Your Agency to: **Remind and Instruct Patients to Take Medications and Comply with Care Orders**

Most patients benefit from timely reminders to perform their prescribed care. Based on the patient's individual care plan, the well@home Telehealth software reminds patients to take medications, measure vital signs, or follow a prescribed diet. The software not only instructs patients on how to complete these activities, but also documents their compliance, as well as their comprehension of the instructions.

Educate Patients on their Conditions and the Importance of Treatment

Well-informed patients who understand their conditions, the side effects of their medications, and what to expect from their physicians' orders are more likely to follow those orders. As such, well@home Telehealth helps educate patients on their conditions and treatments by:

- Providing them with easy-to-understand details on the causes and contributing factors of their conditions, which they can view at their own convenience
- Detailing the symptoms they may be experiencing
- Listing lifestyle changes, safety procedures, and nutritional programs to better manage these conditions and avoid complications
- Notifying them when to seek immediate medical attention
- Assessing patient comprehension of educational materials.

Track Patient Status between Visits through Remote Monitoring

Patient self-monitoring of vital signs cuts down on the number of visits home care professionals need to make to patients' homes, while still keeping them informed about the status of their patients. The well@home Telehealth device includes internal physiologic measurement capabilities as well as peripheral devices to capture: blood pressure, pulse, temperature, pulse oximetry, peak flow, respiratory rate, weight, blood glucose, and ECGs.

Patients receive self-guided instructions on how to take these measurements, with results automatically transmitted to their home care providers. If results are of potential concern, home care and hospice staff will receive immediate notification through their task lists. Patients can also be instructed to contact their appropriate care professionals.

Enhance Patient-to-care Provider Communication

Patients can use the well@home Telehealth software to not only share vital signs and compliance information with their home care providers, but to report problems as well, such as shortness of breath. When reporting problems, the software:

- Guides the patients through sets of questions to assess the severity of the problem
- Asks the appropriate follow-up questions based on their responses
- Alerts patients of the need to contact their care providers.

Manage and Trend Patient Information

The well@home Telehealth software interacts with patients to create a record of their symptoms and physiologic measurements similar to the body of information clinicians would record during a home visit. The clinical information collected is automatically sent to the Home Care electronic chart, where it is shared with the MEDITECH Enterprise Medical Record (EMR). This information can also be graphed and trended across care settings to view patient progress or regression.

For more information about us, contact your MEDITECH Marketing Consultant.

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