



MEDITECH

Introducing MaaS: MEDITECH as a Service

MaaS (MEDITECH as a Service) is a cloud-based EHR subscription service being offered initially to Critical Access Hospitals. Designed to reduce the complexity and cost of procuring, hosting, and maintaining an EHR system, MaaS equips healthcare organizations with the latest technology needed to improve organizational efficiency and drive quality patient care. This integrated solution set is obtained through a monthly subscription that gives organizations access to our industry-leading EHR, MEDITECH Expense, via an expedited implementation timeframe, procured through simplified contracting.

MaaS - Key Benefits



Minimizes capital outlay surrounding EHR adoption



Simple monthly subscription



Streamlined contracting for software, hardware, data center operation, content, and services



Focused 6-month implementation to Go-LIVE



System maintenance and network security handled by experts



We handle the EHR, leaving you free to handle patients



A Robust Web-Based EHR

MaaS features our latest EHR, MEDITECH Expense, which boasts an array of web-based physician tools, interoperability initiatives, administrative, financial, and clinical applications, standard content, and clinical decision-support tools all accessed through a browser without reliance on and the expense of third-party connectivity needs. MEDITECH is responsible for the updates, upgrades, and ongoing maintenance of your MaaS system in tandem with ensuring the relationship with, and service to, each customer remain as priorities.



We Handle the Hardware

The data center requirements for our MaaS offering are satisfied through the use of a centrally-hosted private cloud infrastructure which boasts redundant power, cooling, and telecommunications. Our support team uses best practices for performance monitoring, updates, refreshes, backups, and high availability and disaster recovery (HADR). With MaaS, we've simplified operational responsibilities so that organizations can focus on optimizing their system, rather than procuring and maintaining the infrastructure.



Security

MaaS is hosted at a physically secure Level 4 facility with off-site failover. There is state-of-the-art network edge protection, and ongoing monitoring of penetration forensics. Data is isolated among user domains so your data is private, and we use best practice relative to hardware and infrastructure refreshes.



The Subscription Approach

Customers obtain MaaS through a monthly, subscription-based delivery model. This simple subscription model requires minimal capital outlay and provides secure, sustainable services to the end-user community at a predictable operational cost. The MaaS subscription accommodates hardware requirements, as well as the software licenses, implementation, and service for MEDITECH and third party vendors.



Focused Implementation

Our focused implementation allows customers to go LIVE faster and hit the ground running. By using evidence-based best practices and modern implementation techniques, we are able to implement your MaaS system in a streamlined 6-month timeline. We build your system and set up your private cloud on our time, not yours, all while customer support stays in focus with MEDITECH specialists attentive to the needs of each site. Our hands-on approach allows us to train end-users and optimize your setup. And with the data center being hosted remotely, there's significantly less strain on your organization's technical resources.



Summary

MaaS is the premier solution for Critical Access Hospitals looking to streamline and optimize the procurement, implementation, and management of a modern, web-based EHR that will allow them to offer more advanced quality of care and operational efficiency. It's just another step in our mission to reimagine healthcare and empower healthcare organizations to do more.