

MEDITECH's

Virtual Visit Functionality

Providing a new level of convenience and access to patient care.



MEDITECH brings a new level of convenience and access to patient care by integrating Virtual Visit functionality to improve patient-provider communication. Connecting with the patient in a meaningful way has never been more important, as the industry shifts to value-based care and consumers are looking for more control over how they spend their healthcare dollars. Patients want flexible, easy access to their providers and information from wherever they are. And those who feel they have a genuine connection with their providers are apt to be more engaged with their own care and wellness for the long haul.

Virtual Visits enable better patient-provider relationships for everyone — those who live a long distance from their PCP, those who are homebound, those who struggle with transportation insecurity, and those who are working and juggling child and/or eldercare and need more convenient scheduling. With Virtual Visits, patients no longer have to delay treatment or wait anxiously to have their questions answered. All they need is their web-based device of choice.

Virtual Visits are available via the Patient and Consumer Health Portal and MHealth (our mobile app which provides direct, streamlined access to the MEDITECH portal). Within the portal, patients can schedule their visits, verify demographics, pay any necessary fees, respond to pre-visit questionnaires, and launch the visits.

As Virtual Visit functionality is carefully engineered into MEDITECH's ambulatory workflow, providers can conduct the visit while also interacting with the patient's EHR. This enables the provider to review the latest results with the patient, as well as place necessary orders and document the visit in real time. Providers decide when they are available for video visits and can build the visits into their schedules.

"We see telehealth as having a major impact on healthcare, and we wanted to be at the forefront of that effort. We think Virtual Visits are really going to benefit patients, by making care more flexible and convenient. It's also going to benefit physicians by giving them a new revenue stream in their practices."

Mark Brookman, VP & CIO, Med Center Health (Bowling Green, KY)